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STATE OF ARIZONA

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## STATE OF ARIZONA

JUL 3 0 1993

	DEPARTMENT	OF	INSURANCE
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DEPARTMENT, OF INSURANCE

In	the	Matter	of		
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RTT	TA EI	SAINE B	ET.T.	dha	
BOL	JGE I	INSURA	NCE	ASSOCIATES,	

ORDER

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Docket No.

Respondent.

On July 22, 1993, a hearing was held in the abovereferenced matter. Respondent was present without counsel. Arizona Department of Insurance ("Department") was represented by Assistant Attorney General, Kathryn Leonard, Esq.

Based upon the evidence and arguments presented at the hearing, we find as follows:

## FINDINGS OF FACT

- Notice of this hearing was mailed to Respondent at her address of last record.
- Respondent is, and was since June 26, 1992, 2. licensed as a property and casualty insurance agent in this state (license no. 9447).
- Commencing around January 1992, Respondent managed an office located in Phoenix and known as "Budget Insurance Associates", which was engaged in the business of selling and servicing automobile insurance policies in this state. There was no licensed individual present on a regular basis at this office prior to the issuance of Respondent's license on June 26, 1992.
- Between January 2, 1992 and June 26, 1992, Respondent executed at least 43 applications for automobile insurance policies in the capacity of "agent" or "producer".

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- 5. Also during this period, "Budget Insurance Associates" of Phoenix took over numerous automobile insurance policies which had been written through other insurance agencies, and Respondent assisted representatives of the Department in attempting to resolve extant complaints arising out of those policies.
- 6. Respondent claims that her husband mailed her application for an insurance agent's license to the Department in or around September 1991, and that she relied upon the statements of her "employers", Norton Kaplan and Ken Unrein, to the effect that as long as she had passed her test and submitted her application her receipt of an actual license was a mere formality and that she could begin "processing applications" without it.
- 7. The Department did not receive an application for a license from Respondent in or around September 1991, and did not issue a license to her at that time.
- 8. Respondent subsequently discovered that she was unlicensed and submitted her application for an insurance agent's license to the Department on or about June 24, 1992, and the license was issued on June 26, 1992.
- 9. Respondent answered "No" to the question "Have you ever been convicted of a felony?" on her June 24, 1992 application.
- 10. On October 28, 1992, Respondent submitted an application for renewal of her license to the Department.

  Respondent answered "No" to the question "Have you ever been convicted of a felony or a misdemeanor that you have not

previously informed this Department of in writing in any prior application or renewal application?"

- 11. The record is not clear as to the details of Respondent's criminal record. The Second Amended Notice of Hearing alleges that Respondent was convicted of attempted burglary between 1969 and 1971. Respondent's answer (letter dated May 22, 1993) admits a criminal record involving "drugs". Page 3 of State's exhibit B(2) is a November 16, 1992 letter from the Department to Respondent referencing a "rap sheet" reflecting a criminal record involving drugs and burglary at a felony level. Respondent apparently never responded to this letter. Respondent's testimony did not provide a precise description of her conviction or convictions.
- 12. In any event, Respondent admits that her answers to the subject questions on her applications are false, that she knew them to be false when she submitted the applications, but that she believed her felony convictions were too old to be relevant to her applications, that she did not want her husband to know about her convictions, and so she decided not to disclose them.

## CONCLUSIONS OF LAW

- 1. The Director has jurisdiction in this matter pursuant to A.R.S. §20-142.
- 2. Notice of this hearing was proper pursuant to A.R.S. §§20-163 and 41-1061.
- 3. Respondent has transacted a business of insurance in this state, or relative to a subject of insurance resident, located or to be performed in this state, without complying with

the applicable provisions of A.R.S. Title 20, in violation of A.R.S. §20-107(A).

- 4. Respondent has acted as and held herself out to be an agent without being licensed therefor, in violation of A.R.S.  $\S 20-287(A)$ .
- 5. Respondent has solicited and taken applications for kinds of insurance for which she was not then licensed, in violation of A.R.S. §20-287(B).
- 6. Respondent's conduct constitutes the existence of any cause for which original issuance or any renewal of Respondent's license could have been refused, within the meaning of A.R.S. §20-316(A)(1) together with A.R.S. §20-290(B)(1).
- 7. Respondent's conduct constitutes the existence of misrepresentation or fraud in obtaining or attempting to obtain any insurance license, in violation of A.R.S. §20-316(A)(3).
- 8. With respect to her conduct in providing false information on her application, Respondent's conduct constitutes the wilful violation of, or wilful noncompliance with, the provisions of A.R.S. Title 20, within the meaning of A.R.S. §20-316(A)(2).

## ORDER

NOW, THEREFORE, IT IS ORDERED:

Revoking the insurance license of Rita Elaine Bell, effective immediately.

The aggrieved party may request a rehearing with respect to this Order by filing a written petition with the Hearing Officer within 30 days of the date of this Order,

1 setting forth the basis for such relief pursuant to A.A.C. 2 R4-14-114(B). 3 DATED this 30th day of July , 1993. 4 5 SUSAN GALLINGER 6 Director of Insurance 7 8 CHARLES R. COHEN 9 Hearing Officer COPY of the foregoing mailed/delivered 10 this 30th day of July , 1993, to: 11 Kathryn Leonard, Esq. 12 Assistant Attorney General 1275 W. Washington Phoenix, Arizona 85007 13 Jay Rubin, Assistant Director 14 Maureen Catalioto, Supervisor Arnold Sniegowski, Investigator 15 Department of Insurance 3030 N. 3rd Street, Suite 1100 16 Phoenix, Arizona 85012 17 Rita E. Bell Budget Insurance Associates #2 18 8900 North Central, Suite 108-G Phoenix, Arizona 85020 19 Rita E. Bell 20 Budget Insurance Associates, Inc. 250 W. Grant Rd. 21 Tucson, Arizona 85705 22 Rita E. Bell 8540 N. Central Ave., Unit 24 23 Phoenix, Arizona 85020-3577 24 25 26

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Chris Crawford